Mobile Crisis Teams in Arizona

Presented by: Larry Villano, LPC, LISAC
Chief Clinical Officer, Chief Population Health Officer
We are a healthcare organization of caring people, guided by our core values of integrity, compassion and empowerment. For more than four decades, the heart of everything we do is *Inspiring Change for Life.*

Started in 1969
24 Locations in Arizona
950 Employees
Crisis Services Offered

Our commitment to transformation gives us the opportunity to affect the lives of thousands.

- Mobile Crisis
- Connect to Care
- Crisis Transition Navigator
- DCS – RRT
- DCS Stabilization
- DD Teams
Crisis Services By the Numbers

Number of calls per month:

- Aug 2015 – 833
- Sept 2015 – 895
- Oct 2015 – 872
- Nov 2015 – 849
- Dec 2015 – 855
- Jan 2016 – 931
- Feb 2016 – 940
- March 2016 – 951
Crisis Services Provided

- Suicidal Assessments
- Safety Plan
  - Connect person to services
  - Transport as needed
  - Maintain safety
  - Inpatient
  - Other support services
- General Risk Assessment
  - Psychiatric Symptoms
  - Substance Abuse
  - DV
- CISD
How Do I Access the Mobile Team?

(602) 222-9444

1(800) 631-1314
Community Stabilization & Outcomes

- Oct 2015: 65%
- Nov 2015: 66%
- Dec 2015: 70%
- Jan 2016: 62%
- Feb 2016: 73%
- Mar 2016: 70%

Outcomes:
- Community Stabilized: 70%
- Higher Level of Care: 26%
- Petitioning: 3%
- Detox: 1%
“The team was great, thank you so much for being there when she needed them. Everything has stopped at a halt because she knows that it is not her fault. She also has a number to call other teens that are able to talk with her.”

“The gentleman (Marc) shared stuff that my wife and I weren’t prepared to hear but in the end it really helped us to make some needed changes. Thank you.”

“I am willing to get better and I am working on all my issues. Please tell the team a big thank you. I felt like they were my best friends, they were truly concerned and helped me to resolve the situation before it got worse. I am very very VERY grateful.”

“They listened and it was like taking a car to a mechanic. They figured out the problem, diagnosed it and made appropriate adjustments. They gave me MMIC phone number, I am now seeing a counselor and doing much better. Thanks.”

What Our Clients Are Saying
Thank You!