AHCCCS-At-A-Glance

Largest insurer in AZ, covering over 2 million individuals and families

>50% of all births

2/3 of nursing facility days

AHCCCS uses federal, state and county funds to provide health care coverage to the State’s Medicaid population

97,373 Registered Healthcare Providers

Payments are made to 15 contracted health plans, who are responsible for the delivery of care to members
Federal and State Partnership
AHCCCS Oversight
Federal Programmatic “Vehicles”
# State Plan vs. 1115 Waiver

<table>
<thead>
<tr>
<th></th>
<th>State Plan Amendment</th>
<th>1115 Waiver</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Submission to CMS</strong></td>
<td>Proposed changes to Medicaid State Plan. Changes must comply with federal Medicaid requirements.</td>
<td>Formal request to have certain federal Medicaid requirements waived</td>
</tr>
<tr>
<td><strong>What States Can Request</strong></td>
<td>Can address any aspect of Medicaid program administration—e.g. eligibility, benefits, services, provider payments, etc.</td>
<td>Seek changes that cannot be implemented through state plan amendments.</td>
</tr>
<tr>
<td><strong>Budget Requirements</strong></td>
<td>No cost or budget requirements</td>
<td>Budget neutral for the federal government</td>
</tr>
<tr>
<td><strong>Approval Process</strong></td>
<td>90 day clock that can be suspended if CMS requests information from state.</td>
<td>Approval process includes robust public notice process and extensive negotiations with CMS. Depending on scope can take up to 1 year.</td>
</tr>
<tr>
<td><strong>Duration of Approval</strong></td>
<td>Permanent</td>
<td>Time limited. Must be renewed every 5-years.</td>
</tr>
</tbody>
</table>
Arizona’s 1115 Waiver Renewal Timeline

Oct. 1- Nov. 31, 2020
Public Comment Period
10/14 Public Forum*
10/16 Public Forum*
10/19 Special Tribal Consultation*
10/20 OIFA Advisory Council*
10/21 State Medicaid Advisory Committee*
10/22 Arizona Council of Human Service Providers*
11/5 Quarterly Tribal Consultation*
11/13 Final Public Forum*
*Will be in a virtual forum

Oct. 1, 2020
AHCCCS to post draft of the 1115 Waiver

Dec. 31, 2020
AHCCCS to submit 1115 Waiver Draft to CMS

Oct. 1, 2021
Anticipated GO LIVE date of 1115 Waiver
Making Programmatic Changes
2020 Priorities
Update on 2020 Priorities

• HEAplus M&O Contract
  – On track for 10/1 start date
• AZ Provider Enrollment Portal
  – Original go-live: 6/1/2020
  – Now: 8/31/2020
• Electronic Visit Verification
  – Original go-live: 6/2020
  – Now: 1/1/2021
• 1115 Waiver Renewal Application
  – Original submission date: 10/1/2020
  – Now: 12/31/2020
Update on 2020 Priorities

- **CMDP Integrated Care Transition**
  - Original go-live: 10/1/2020
  - Now: 4/1/2021

- **Enhanced School Based Claiming Program**
  - Original go-live: 10/1/2020
  - Now: 10/1/2021

- **RBHA Competitive Contract Expansion**
  - Original go-live: 10/1/2021
  - Now: 10/1/2022

- **Development of MMIS Roadmap**
  - Finalize in Fall 2021
  - On hold
Recent Initiatives
Health Equity Committee at AHCCCS

• Representatives from each AHCCCS division
• Meeting monthly

Training for Staff
• Unconscious Bias
Health Equity Community Forum

AHCCCS invites you to participate in a discussion regarding the presence of disparities within Arizona’s health care delivery system as well as opportunities to address those disparities in order to foster improved health outcomes for all AHCCCS enrollees.

Scheduled meetings listed below are intended to accommodate varying schedules. Each meeting will be held online on Zoom.

Please plan to attend one of the four meeting options. We appreciate your participation.

All forums will be virtual on Zoom!

- Saturday, September 12, 2020 (10:00 a.m. - 11:30 a.m.)
- Friday, September 18, 2020 (4:00 p.m. - 5:30 p.m.)
- Monday, September 21, 2020 (6:00 p.m. - 7:30 p.m.)
- Tuesday, September 29, 2020 (9:30 a.m. - 11:00 a.m.)
Influenza Vaccine Strategy

- Pharmacist scope of practice
- Rate increase for pertinent codes
- Member incentive
Whole Person Care

Next steps

– Options for advancing WPCI outside of the 1115 waiver renewal
– Closed-loop referral system
– Moving forward with housing administrator
Abuse and Neglect Task Force Update

- Convened by the Governor’s Executive Order to ensure the health and safety of Arizona’s most vulnerable citizens.
- Met monthly from March- September 2019.
- Abuse and Neglect Prevention Task Force Report - approximately 30 recommendations
- Posted Minimum Subcontract Provisions in August, effective 10/1/20 for AHCCCS Providers:
  - ADULT PROTECTIVE SERVICES (APS) REGISTRY CHECK
  - ABUSE, NEGLECT, AND EXPLOITATION PREVENTION
  - CORPORATE GOVERNANCE FOR PROVIDERS
- AHCCCS and our contractors will continue to develop and enforce policies and processes to implement, oversee and monitor the operation of these provisions.
AHCCCS Value-Based Purchasing Strategy

- Enhanced alignment
- Increased transparency
- Preservation of flexibility to drive innovation
- Guidance to foster consistency
Advocacy within the Medicaid Agency

Division of Community Advocacy & Intergovernmental Relations (DCAIR)
State Medicaid Advisory Committee (SMAC) is Accepting Nominations for Open Board Member Positions

SMAC:
- Provides guidance on the strategic direction of Arizona's Medicaid program.
- Provides input on agency planning efforts and operational protocols that may impact the member services and supports.
- Acts in an advisory capacity to AHCCCS' Director on topics including the 1115 waiver, system transformation efforts, and the prioritization of initiatives aimed at enhancing and/or maintaining a stable health care delivery system.

OPEN POSITIONS (term runs Oct. 2020 - Sept. 2022):
- Five public member positions
- Two professional member positions

Find the nomination form and more information on the SMAC web page.
AHCCCS at a Glance

AHCCCS at a Glance
August 2020

COVID-19 Response

54 requests
A diverse programmatic changes to address health needs during the pandemic

Public Health Emergency Resolutions

Influenza
500
COVID-19: Positive since January 21, 2020

Emergency Grant Awards

SAMHSA Emergency COVID-19 Grant
$2,000,000
To address the needs of individuals with mental/behavioral health and addiction disorders through May 2021

SAMHSA COVID-19 Response for Suicide Prevention Grant
$600,000
To provide emergency financial assistance to those at risk of suicide through June 2021

FEMA Crisis Counseling Program
Intermediate Services Program
$976,750
For individuals affected by violent and stressful events at any time of the year with ongoing mental health issues, such as PTSD, depression, and anxiety.

Monthly Balance, August 2019-August 2020

AHCCCS
Arizona Health Care Cost Containment System

Mission Statement: Providing advocacy to individuals determined to have a Serious Mental Illness (SMI) to help them understand, protect and exercise their rights, facilitate self-advocacy through education and obtain access to behavioral health services in the public behavioral health system in Arizona.
Office of Human Rights 2020 Mid-Year Highlights

- Receiving direct advocacy: 27%
- On special assistance statewide: 3271

OHR participated in...
- 199 hospital discharges wherein our advocacy role was crucial statewide.
- 11 jail discharges wherein our advocacy role was crucial statewide.

OHR was able to assist...
- 27 members to avoid homelessness
- 89 members to a lower level of care, promoting least restrictive environment.

66 successful graduations for members to advocate on their own
49 transitions to natural supports!
Helping Members/Families Empower Themselves - ONE-PAGERS

Currently 44 One-Pagers covering many topics to assist members and family members, in an easy to read and understand format.

- Your Health Care Rights
- Foster Care, Kinship and Adoptive Families
- Formal Complaints (Grievances)
- Navigation Tools
- Peer-Run & Family-Run Organizations
Office of Individual and Family Affairs 2020

44 one-pagers posted online

2,300+ weekly newsletter subscribers.

200 trainers and students trained by the peer and family career academy

4,800+ engagement interactions with community members

Data as of 7/1/2020
The Road Ahead
Navigating Unprecedented Waters

- Utilization declines
- Increased need
- Federal/state efforts
  - Programmatic
    - Expedited provider enrollment
    - Telehealth/telephonic services
  - Financial
    - Federal provider relief fund - Medicaid/CHIP
    - AHCCCS efforts
      - Retainer payments
      - Advances
      - Rate enhancement
AHCCCS Enrollment
August 2019 - August 2020
Key Variables

- State budget forecast
- Enrollment growth projections
- FMAP increase
  - Expiration date
  - Maintenance of effort requirement
  - Legislative efforts underway
- Economic downturn precipitated by public health emergency
Medicaid Program Levers

- Coverage
- Benefits
- Rates
Thank You!