Cross-Sector Partnership Fights Opioid Addiction

Christine Bracamonte Wiggs, PhD, MPH
Director, Community Health Interventions and Health Equity

TJ Reed, MSW, MPA
Manager, Community Navigation and Homeless Initiatives
Statewide Mobile Medication Assisted Treatment (MAT) Clinic Increases Connections to Care

Today, we will:

• Examine the process implemented to launch an innovative program to address social determinants of health and substance use statewide using a mobile MAT clinic.

• Discuss how cross-sector partnerships can create innovative solutions to increase access to care.

• Review successes to date and early lessons learned.
A public crisis, a community opportunity

In 2018 …

• 1,375 Arizonans died of a suspected opioid overdose — four per day
• 9,335 suspected opioid overdoses
• 75% of people who overdosed had two or more opioid prescriptions filled
• 433 babies were born with drug-related withdrawal symptoms
Substance Use Disorder
Reduce overdose-related deaths in Arizona, support recovery from opioid and substance use disorders

Diabetes
Reduce the progression of pre-diabetes to diabetes and the morbidity and mortality from diabetes and its complications

Mental Health
Reduce Arizona morbidity and mortality from treatable mental illness

Social Determinants of Health
A non-profit organization dedicated to helping individuals by Inspiring Hope and empowering transformation from HOPE to HEALTH through a continuum of crisis services.

- Based in Tempe, AZ with 200 employees
- Crisis call center services
- 24-hour peer-run warm line
- Serious Mental Illness determinations
- Mobile team dispatches
- Crisis transportation services
- Tragedy support lines
- 211 AZ statewide resource referral services
We asked …

What do communities across the state need most in fighting the opioid epidemic and saving lives?

How can we join forces to be a catalyst for change?
Ideation to Launch: 3-month sprint

72 mobile clinic stops statewide over 12 months
Mobile MAT Clinic: Understanding the Need

- Prescribing rate
  (2017 CDC Data)

- Opioid overdoses
  (6/2017-1/2019 ADHS Data)

- Opioid related deaths
  (2017 ADHS Data)

- Population distribution
  (US Census Data and Current State Estimates)

- Current MAT outpatient clinics
  (SAMHSA Directory, AZ Governor’s Office)

- Increase in overdose rate over last quarter
  (10/18-1/19 ADHS Data)

- Transit availability to access services
  (all transit data)
Distribution Methodology

- Major Population Centers
  - Maricopa County
  - Pima County

- Rural
  - Population-weighted
  - Weighted based on acuity factors
### Mobile MAT Clinic: Planned Deployment Schedule

<table>
<thead>
<tr>
<th>Arizona County</th>
<th>Maricopa</th>
<th>Pima</th>
<th>Pinal</th>
<th>Yavapai</th>
<th>Yuma</th>
<th>Mohave</th>
<th>Coconino</th>
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<td>72</td>
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</table>
Services: Initial Design

CRN Community Navigators

01. Food Box or Water

02. Spot to charge a cell phone

03. Health assessments including social determinants of health

04. Connection to telehealth or 2-1-1 statewide resources.

05. Warm transfer to local provider or clinic for MAT
Services: Enhanced Design

CRN Community Navigators → Community Medical Services → Sonoran Prevention Works

1. CRN Community Navigators
2. Community Medical Services
3. Sonoran Prevention Works
4. Peer Support Specialists
5. Add-on services like Farm Express
6. Screening for Hepatitis C and HIV
7. Harm Reduction Supplies (e.g. naloxone, fentanyl test strips, etc.)
The client is the decision-maker

Provide options, offer resources

Welcoming
Break down stigma
No judging

Assessments
Peer support
Warm transfers

Any positive change is a win

Empowering
Local connections
Harm reduction
Empathy, honesty, and support
Meeting people where they are — literally
April and May 2019

447  information and referral contacts
55  community navigator intakes
77  MAT engagements
   → 19 intake screenings
   → 3 inductions
101  HIV and/or Hepatitis C screenings
368  harm reduction supplies including naloxone and fentanyl test strips
Centerpoint for Hope Partnership Dashboard

To increase access to life-saving services and decrease overdoses and opioid use, Mobilize AZ—through a partnership with...

Month | Clinic | County

542 Contacts

Medication Assisted Treatment (MAT) Pr..

- # Enga..: 97
- # MAT Intakes: 9
- # MAT Comple..: 0

Crisis Response Network (CRN)

- # Int..: 72
- # Referrals: 148

Sonoran Prevention Work..

- # of HR/HP: 105
- # of C Scre..: 382

The following data is derived from Crisis Response Network’s interactions with individuals through t.

Number of Individuals per Area

- Unknown
- 25 - 44
- 45 - 60
- 61+

Number of Individuals per Gender

- Female
- Male

Number of Individuals per Insurance Provider

- AHS/BlueCross
- Cigna
- Aviva
- UniCare
- AHP
- Other
- Uninsured/None
- AHCCCS

Following up

Follow-ups are key to ensuring services are provided post-referral. This project makes a concerted effort to follow up with clients to ensure connection with appropriate resources and ultimately, that client needs are addressed.

54 individuals engaged in the follow-up program
19 individuals expressed interested in receiving MAT services

**This data is reported by the MAT provider and SPW and therefore cannot be validated for accuracy by CRN.**
Centerpoint for Hope Partnership Dashboard

To increase access to life-saving services and decrease overdoses and opioid use, Mobilize AZ—through a partnership with...

<table>
<thead>
<tr>
<th>Month</th>
<th>Clinic</th>
<th>County</th>
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<tr>
<td>All</td>
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542 Contacts

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<tr>
<th>Medication Assisted Treatment (MAT) Pr.</th>
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<th># of Referr.</th>
<th># of HIV/HEP C Scre..</th>
<th>Naloxone Distribut.</th>
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<tr>
<td>97</td>
<td>72</td>
<td>148</td>
<td>105</td>
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</table>

Crisis Response Network (CRN)

Sonoran Prevention Work..

The following data is derived from Crisis Response Network’s interactions with individuals through...

<table>
<thead>
<tr>
<th>Number of Individuals per A..</th>
<th>Number of Individuals per ..</th>
<th>Number of Individuals per ..</th>
<th>Insurance Providers</th>
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<tr>
<td>Unknown</td>
<td>18 - 24</td>
<td>25 - 34</td>
<td>61+</td>
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<td>Female</td>
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<td>AHCCCS</td>
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REPLICABLE LEARNINGS
Building Successful Cross-Sector Partnerships

Partner-level

• Communicate **early** and **often**
• Be responsive
• Provide mechanism for constructive feedback
• Ensure the services you provide fill a gap/add value to the partner
• Follow up after services to share the outcome

Community-level

• Local Law Enforcement, Courts, Probation
• Fire/EMS
• Community Behavioral Health Providers
• Local MAT Providers
• Social Service Agencies
• County Public Health Department
• Local Public Officials
Amplifying Impact

• Cross-sector partners working together create bigger change
• Engaging with the local communities delivers better outcomes
• Be consistent
• Continual assessment is the key to identifying gaps in care and services
• Ask good questions, solicit feedback
  o Key stakeholders
  o Participants of the services
• Measure success and share findings
Discussion
THANK YOU

Connect with us at www.mobilizeAZ.com and www.crisisnetwork.org/
Appendix
### Weighted Scoring Methodology

1/3 of clinics (24) are allocated based on the weighted scores of all counties except Maricopa and Pima. Each point earns 0.39344 additional clinics:

<table>
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<tr>
<th></th>
<th>Maricopa</th>
<th>Pima</th>
<th>Pinal</th>
<th>Yavapai</th>
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<tr>
<td>Under AZ Average Treatment Options?</td>
<td>Yes</td>
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<td>(2017) Over AZ average prescribing rate?</td>
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<td>Above Average Overdose Rate (6/15/17-1/31/19)?</td>
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<td>High Deaths/Death Rate?</td>
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<td>High OD Rate Increase in Last Quarter?</td>
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<td>Low Population Density?</td>
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| Weighted Score 0-7                   | 2        | 2    | 3     | 7       | 2    | 7      | 3        | 6       | 6      | 4      | 6   | 2          | 6      | 6      | 3        |
| Clinics Earned by Weighted Score     | *        | *    | 1.18  | 2.754   | .786 | 2.754  | 1.18     | 2.360   | 2.360  | 1.573  | 2.36 | .786       | 2.36   | 2.36   | 1.18     |
Clinics Allocated by Population and Weighted Score

48 clinics (2/3) were allocated by combining the total clinics earned by population and the total clinics earned by the weighted score. This total is then rounded up/down for a total allocation.

<table>
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<tr>
<th></th>
<th>Maricopa</th>
<th>Pima</th>
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<th>Total</th>
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<tbody>
<tr>
<td>Clinic allocation by population</td>
<td>*</td>
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<td>5.908</td>
<td>3.219</td>
<td>2.982</td>
<td>2.976</td>
<td>2.020</td>
<td>1.843</td>
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<td>Sum of allocated clinics</td>
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