Engaging and Partnering With Culturally Diverse Families Within the Behavioral Health System.
Main Points

• Cultural Diversity

• Engagement Process

• Partnering Process
Activity:
What can you say about the person standing in front of you?
What is culture?

• The following definition for culture is taken from: The Four Skills of Cultural Diversity Competence, by Mikel Hogan Garcia:

• Culture is the customary ways in which human beings live.

• 12 Aspects of Culture or Ethnicity
Cultural Awareness, Sensitivity and Responsiveness

• Being aware and accepting of the differences

• Being aware of your own culture, cultural limits and potential areas of tension

• Become knowledgeable about the culture of the diverse families that we serve
Ethno-centrism

The belief that one’s own group or culture is superior to all other groups or cultures.

The tendency of most people to:

• use their own way of life as a standard for judging others

• the belief, on the part of most individuals, that their race, culture, society, etc., are superior to all others

Info taken from: nku.edu website
Ethno-relativism

• Neutral to positive
• Accepting, adjusting and conforming
• Demonstrating empathy.
• Becoming bi-cultural or multi-cultural
• Keeping their own or birth culture's values and beliefs
• Integrating aspects of other cultures

Info taken from www.peacecorps.gov
Engaging Culturally Diverse Families

• Open to learning
• Set aside biases, assumptions and misconceptions
• Be aware of barriers
• Get to know
• Gain understanding
• Interacting
• Relationship building
Explaining Role using non-verbal techniques
Partnering with Culturally Diverse Families

Partnering

• What does it mean to partner with:
  • Participate with
  • Having a:
    • Joint Interest
    • Agreement
  • Pooling of talent
  • Sharing of responsibilities
  • Forming an Alliance
Review

• Cultural Diversity
• Engagement Process
• Partnering Process
Questions