Overview of COPE
(Coconino Online Probation Education)

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COCONINO COUNTY, AZ

“Teleporting” Services to Clients in a FLASH
Federal 3-Year Grant funded by the Bureau of Justice Assistance (BJA)

BJA’s Mission: to provide leadership and services in grant administration and criminal justice policy development to support local, state, and tribal justice strategies to achieve safer communities.

The Second Chance Act has supported over $300 million in reentry investments across the country

https://www.bja.gov/

Information on BJA grant programs courtesy of the Council of State Governments Justice Center, Corrections and Reentry Division – content used with permission
Innovations in Supervision Initiative (ISI)

Goal:

Increase probation/parole success rates

Reduce the number of crimes committed by those under probation/parole supervision
Why ISI?

• Seed money
• Research and development for the field
• Build capacity
• Test policies/strategies that increase public safety; guide supervision & revocation processes
Action Research

1. Identify the problem
2. Design a research plan
3. Implement research plan
4. Collect and analyze results
5. Communicate findings
6. Apply findings to current process

Apply findings to current process
Identify the problem
Design a research plan
Implement research plan
Collect and analyze results
Communicate findings
Grantee Experience
Proposed Solution

• Deploy technology infrastructure to establish “distance learning” to reach more clients with needed services
• Focus on criminogenic needs of our particular population
• Communication via “virtual” means
• Target audience is medium and high risk probationers – grant establishes three new services
COPE Services

– MENTORING program (virtual)
– ONLINE coursework
– MRT classes, four sites connected via technology
Getting Started

• COPE staff worked on developing policies, training materials, procedures
• Traveled to target sites within county to identify potential service sites
• Created partnerships
  – Tuba City
  – Sunnyside
  – Williams
  – Page
TUBA CITY, on the Navajo Nation
The MOU was initially signed in September 2015, and an extension was signed in 2017 to continue the partnership for the duration of the grant.
WILLIAMS, AZ: Williams Justice Center
Sunnyside (a neighborhood in Flagstaff with a high concentration of probation clients)
MENTORING

- CLIENTS BENEFIT FROM THE SUPPORT OF SOMEONE IN THE COMMUNITY WHO CAN PROVIDE MENTORING
- This is a “VIRTUAL” program, so communication between mentor and mentee will be via phone calls, texting or Skype (NO IN-PERSON MEETINGS, except initial meeting, which is supervised by program staff)
- Mentoring time can offer clients a reduction in community restitution hours! (a log of time spent communicating must be verified)

Mentors are volunteers, often people who have successfully completed probation
What is COPE?
Coconino Online Probation Education is an innovative program that provides mentoring services to individuals who are on probation in Coconino County and/or Navajo Nation Tribal Probation. The COPE Program is a partnership between the Coconino County Adult Probation and the Sunnyside Neighborhood Association.

How Does it Work?
- Mentees are referred to COPE by Coconino Adult Probation Officers then matched with a Mentor
- Communication with your Mentor is virtual & can be done via Skype, phone, email or letters
- Computers to connect with your Mentor and conduct job searches are available at the Market of Dreams in Sunnyside, Tuba City Justice Center, Page Coconino County Adult Probation and Williams Justice Center

*Please contact COPE for computer hours and reservations
2304 N Third Street
Flagstaff, AZ 86001

candace@sunnysideneighborhood.org
maureen@sunnysideneighborhood.org

COCONINO COUNTY ARIZONA
ADULT PROBATION

Benefits of having a Mentor
- Learn from another person's vision and experience
- Gain a third-party nonjudgmental perspective
- Develop greater confidence and success completing probation.
- Have an objective person with whom to discuss problems/concerns

Your mentor is somebody who walks with you—James G., COPE Mentor

If you are interested in being matched with a COPE Mentor please ask your Probation Officer about the program.
ONLINE COURSEWORK

- COURSES CAN BE TAKEN AT CLIENT’S OWN COMPUTER OR IN ONE OF THE COPE COMPUTER LABS THROUGHOUT THE COUNTY

- Online coursework offers reduction in community restitution hours! (time spent will be tracked by the course vendors)

Examples of online courses:
- Shoplifting
- Substance Abuse
- Anger Management
- Financial Responsibility
- Domestic Violence
- Offender Responsibility
Classes

Return To Class
You are not currently enrolled in any classes.

Available Classes

Coconino | Substance Abuse
$ 55.00

Coconino | Theft / Shoplifting
$ 55.00

Coconino | Anger Management
$ 55.00

Coconino | DUI
$ 135.00

Coconino | Driver Responsibility
FREE!

Coconino | Creating a Resume
FREE!

Start New Class Now
Start New Class Now
Start New Class Now
Start New Class Now
Start New Class Now
Start New Class Now
MRT (Moral Reconciliation Therapy)

- Cognitive behavioral therapy to address criminal thinking and related behaviors
- Attending MRT offers reduction in community restitution hours, as it is time spent in beneficial programming while on probation

Coconino County probation officers are trained to facilitate MRT, but the department recently contracted with Hope Lives to perform this task; Tuba City (tribal) officers trained recently as well, and the tribe hopes to expand this program across the Navajo Nation.
MRT, continued

– Coconino County is the benefactor of Zoom technology for MRT, due to the generosity of our partner Health Choice Integrated Care
  • Zoom provides a cloud-based HD meeting service with exceptional quality and security
  • Zoom communications are encrypted and HIPAA compliant
  • Technology is very easy to use for our vendor and staff at all MRT sites
Referral process and eligibility

• Referral packet available on department’s shared drive and hard copies on Program Manager’s desk
• Program Manager tags clients in APETS for tracking/reporting
• Target audience is medium- and high-risk clients
• OST administered to tribal clients to determine risk/needs, as part of MOU with Navajo Nation
The COPE program was featured in the Winter 2018 issue of the *Perspectives* professional journal, a publication of the American Probation and Parole Association.
Program Contact Information

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