What is taught in CIT training?

- Facility
  - No Wrong Door
  - No Need to check for space
  - Quick Turn-Around
  - Management’s Commitment to customer service (At line level’s expense sometimes)
- Ongoing Support
- Mobile Community Outreach
  - Transportation & Engagement Services
  - County-Wide
  - Officers are transferred to a supervisor immediately
- Estimated 30-45 minute wait time. Contracted time is higher for the general public
Benefits to the Mental Health Professional

- Officers are getting better trained on YOUR behavioral health culture.
- Mutual understanding of each other’s cultures allows us to work together successfully.
- With the increase in the use of CIT training, even if you do not get a CIT officer, asking for one gives the officer a better understanding of the crisis situation.
- CIT provides an understanding of the processes you use so officers can work within your system more confidently.
Perceived Barriers by Law Enforcement

- Indecision by the people we perceive as the mental health professionals
- Triaging in front of officers
- Lack of understanding on what officers can legally do on scene
- Mental health professionals calling police on a mental health issue
- Calling after someone leaves or calling officers back repeatedly
- Calling repeatedly on the same individual
Is it Working?

2017 Police Diversions

EMERGENCY PSYCHIATRIC FACILITY: 18,539
CRISIS MOBILE TEAM: 3,630

EMERGENCY PSYCHIATRIC FACILITY
CRISIS MOBILE TEAM

2018 Police Diversions

EMERGENCY PSYCHIATRIC FACILITY: 19,186
CRISIS MOBILE TEAM: 3,355

EMERGENCY PSYCHIATRIC FACILITY
CRISIS MOBILE TEAM
Working Together is a Win for Everyone!
Working Together is a Win for Everyone!

We need you to help us by understanding our “culture” and quirks.

Sometimes making it smooth for us is harder on you, but there are better results.

We all truly want to help people. Jail is often not the right answer.
Mesa PD Video
Questions?

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References


