The Peer Effect -
Defining the Impact of Peer Supports in a Crisis Respite Program

JAMIE SELLAR
CHRIS MAGEE
Learning Objectives

- Understand the Elements of a Crisis Respite Program
- Know the Basics of Peer Support
- Learn the Impact of a Crisis Respite Program
- Gain the Benefit of our Lessons Learned
Crisis Respite

Logistics
Opened Sept 2015
Short-Term Transitional Residential
Funding
10 Beds
Referrals
Medication Policy
Up to 14 day Length of Stay
Programming

Goals
Impact for Guests
Improve Quality of Life
Stabilize Crisis
Connect to Community
Impact for System
Support overall crisis network

Staffing Model
Peers
BHP
Supervision
Crisis Respite – Environment

Home away from home.
Crisis Respite - Population

18 +
Voluntary
Ability to Safely Self-Administer Medications
Current BH Crisis
What is Peer Support?

Definition
Training
Role

The Most important Question is Why
Outcomes

Average Length of Stay in Days

- October 15
- November 15
- December 15
- January 16
- February 16
- March 16
- April 16
- May 16
Outcomes

Higher Level of Care Rate

- October 15
- November 15
- December 15
- January 16
- February 16
- March 16
- April 16
- May 16
- June 16
Outcomes

Unique Guests

- October-15
- November-15
- December-15
- January-16
- February-16
- March-16
- April-16
- May-16
- June-16
Outcomes

30 Day Readmits
Outcomes

Guest Satisfaction Score

- October-15
- November-15
- December-15
- January-16
- February-16
- March-16
- April-16
- May-16
- June-16
Lessons Learned

- Peer Supervision
- Team Lead
- Day Passes
- Peer Training
- Level 1 Fingerprint Clearance Cards
- Team Model
Questions and Answers
RI International
Crisis Respite

602.636.4380 - Main
11361 N. 99th Avenue, Suite 107, Peoria, AZ. 85345

Thank You