Arizona
Behavioral Health
Townhall:
Driving Quality in Integrated Health Care – Challenges, Opportunities & The Way Forward
Panelists

Christina Corieri  
Health Policy Advisor  
Office of the Governor, State of Arizona

Thomas Betlach  
Director  
Arizona Health Care Cost Containment System

Emily Jenkins  
Chief Executive Officer  
Arizona Council of Human Service Providers

Jon Perez  
Regional Administrator  
Substance Abuse & Mental Health Services Administration
High 100

Low 0

Median satisfaction with behavioral health services (n=67)

- BH Day Programs
- BH Residential Services
- Crisis Intervention Services
- Inpatient Services
- Medical Services
- Prevention Services
- Rehabilitation Services
- Support Services
- Treatment Services

Direct Recipients or family members of direct recipients of behavioral health services
Workers of Agencies under Contract with RBHA
Workers of agencies that provide services or interact with behavioral health service recipients and their families
In the past 12 months, how have the behavioral health services changed for each population (n=67)

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How have the behavioral health services in your community have changed in the past 12 months (n=67)

- Accessibility of behavioral health services
- Quality of behavioral health services
- Availability of behavioral health services
- Responsiveness to community needs
- Adaptable to needs of target population

Much Better
Much Worse

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